

### **Limitation of warranty and liability**

Basic Water Needs (BWN)<sup>1</sup> represents and warrants for the warranty period of one year that its products are free from substantial defects in materials and workmanship and conform to the specifications. BWN's warranties do not cover defects or deficiencies due to or arising from (1) normal wear and tear or improper, abnormal, or negligent handling, operation, maintenance, overloading, or use; (2) tampering, alteration, or repair by buyer or third parties without the prior written consent of BWN.

The warranties specifically contained in this section are the only warranties provided and are expressly in lieu of all other warranties, express or implied, including – without limiting the generality of the foregoing - implied warranties of merchantability and fitness for a particular purpose, which are hereby disclaimed. In no event shall BWN or its Affiliates be liable for any indirect damages.

BWN will repair or replace products that are not in conformity with the warranties as described above. Any complaints about defects in or non-conformity of the products must be submitted by the buyer to BWN in writing - specifying the defect or non-conformity in reasonable detail - within eight (8) business days of having received the relevant goods, failing which the right to complain shall lapse, except in respect of defects that the buyer could not reasonably have discovered within this time frame.

The information and data contained in this document are based on our general experience and are believed to be correct. They are given in good faith and are intended to provide a guideline for the selection and use of our products. Since the conditions under which our products may be used are beyond our control, this information does not imply any guarantee of final product performance and we cannot accept any liability with respect to the use of our products.

The quality of our products is guaranteed under our conditions of sale. Existing industrial property rights must be observed.

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<sup>1</sup> Basic Water Needs is a registered tradename of tulipBlu BV